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Dear Haringey scrutiny panel

RE: Questions following Haringey scrutiny panel regarding CHC 30/7/24

- 1. The Panel emphasised that clear written information should be provided to residents/families/carers/advocates prior to any assessment or checklist taking place so that they were clear about the process and the questions that would be asked. The information provided to residents should also:***
 - Make clear that the recording of assessments can be requested.***
 - Make clear how decisions could be challenged and explain the process for this.***
 - Provide details on financial assessment/eligibility and ensure that residents are clear about any financial contribution that may be required from them.***

Patients are provided with the Patient Information Leaflet and Decision Support Tool (DST). The patient Information Leaflet and Checklist is provided at Checklist stage. – See attached.

Whittington Health do not have a policy on making a recording, but our team follow the NCL CHC policy for this. When there has been a need to record assessment, patients can be provided with the NCL Recording of Assessments if requested. – See attached

The appeal process is explained at the CHC assessment together with the funding changes if a patient is made CHC eligible this would be NHS funding. If a patient is no longer CHC eligible the handover period is 14 days to the local authority. The patient is also informed that all care via social services is means tested and there will be a financial assessment, and they may need to pay a contribution. This is clearly documented in the DST on the relevant page. See attached copy of letter

Outcome letters are sent following ratification to patients with the outcome together with the DST. – See attached

Whittington Health NHS Trust

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2. **Clarification was requested on the funding for advocacy services for residents undertaking the assessment process.**
Referrals are made for an advocate if a patient does not have a representative this is VoiceAbility for Haringey- included in the CHC10 see attached.
NHS England have also recommended patients can also be directed to Beacon Advocacy Organisation which is commissioned by NHS England to provide free advice on NHS Continuing Healthcare for up to 90 minutes to members of the public- Whittington Health are in the process of updating their information via a patient information leaflet and including it on to a pre assessment letter in the coming months.
3. **Data on health inequalities and ethnicity relating to the recipients of CHC in Haringey was requested.**
See data table below. Date ranges from 2023 to present. There is clearly work to be done in this area and the figures for the collection of data is improving
4. **Information was requested from the ICB explaining was CHC figures in Haringey/NCL was significantly lower than the national average.**
Whittington have asked if NCL CHC can provide CHC data on NCL boroughs versus the whole of London/ National. The figures may be lower due to health care professionals making fewer referrals (GPs, social workers and district nursing).
5. **Information was requested on the work being carried out by the ICB on upscaling awareness of CHC across NCL.**
Whittington and the ICB would love to get more engagement from the deprived side of Haringey (East Haringey, Northumberland Park) by engaging GPs and doing workshops on CHC or posters to be put in areas where or communities which do not have access to CHC can get information. Outreach work with community elders and voluntary care sector. Whittington health have a good record at working to address health inequality and inequalities to access. This is an area where CHC could focus.

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6. Data was requested on CHC assessments for people in care homes.

See data table on funding type for Haringey residents who may also be placed outside of Haringey

(There are only 2 nursing homes in Haringey Stamford and Priscilla Wakefield House)

Row Labels	Sum of Ethnicity Total
African	27
Any Other Black background	2
Any Other Asian background	13
Any Other Black Background	16
Any Other Ethnic Group	26
Any Other Mixed Background	6
Any Other White background	81
Bangladeshi	3
British	177
Caribbean	48
Chinese	6
Greek / Cypriot	4
Indian	11
Irish	11
Not Known	83
Not Stated	196
Pakistani	4
White and Asian	2
White and Black African	3
White and Black Caribbean	4
White British	57
White English	4
White Irish	4
(blank)	
Grand Total	788

Funding Type	2021	2022	2023	2024
Joint Funded POC	9	11	11	10
Nursing Home	254	225	225	242
POC	318	300	258	255
Specialist Centre	10	6	10	7
Total	591	542	504	514

Yours sincerely

Anthony Rafferty

**Director of Operations for Adult Community Services
Whittington Health**

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